

GENERAL TERMS AND CONDITIONS OF OBRIST INTERIOR AG

1. EXCLUSIVE APPLICATION

- ¹ Unless otherwise agreed, these general terms and conditions (hereinafter: GTC) shall apply to all orders of Obrist Interior AG. These GTC take precedence over any deviating terms and conditions of the Customer.
- ² Should any provision of these GTC be invalid as a whole or in part, this provision shall be replaced by a new provision to be agreed upon by the parties, which shall legally and commercially correspond to the maximum extent possible to the original provision to be replaced.

2. OFFER

- ¹ Offers containing descriptions of the products to be constructed and/or the services to be provided (hereinafter: Products) are being made by Obrist interior AG based on the Product requirements specified by Customer.
- ² Generally, the initial conversation and the first offer shall be free of charge. Any further proposals, consultancy, clarifications und adjustments of the offer shall be subject to a charge. On site visits in particular shall be charged in addition and at full costs.
- ³ Unless otherwise specified, the validity of the offers shall be limited to thirty (30) days. Obrist interior AG shall not be obliged to deal with declarations of acceptance received after the expiration of the aforesaid deadline.

3. COPYRIGHTS

All offers, drawings, blueprints und samples as well as specifications of the written offers shall remain the property of Obrist interior AG. They may not be disclosed to third parties or used in any other manner. In particular, it is not permitted to use offers to solicit offers from competitors, even if the commercial terms are blackened.

4. CONCLUSION OF A CONTRACT

- ¹ The Customer shall review the offer compiled by Obrist interior AG and shall inform Obrist interior AG about any possible adaptation requirements. After adjusting the offer, Obrist interior AG shall provide an order confirmation (containing the scope of performance, prices, delivery dates and a reference to the present GTC) to the Customer.
- ² The Customer shall consent to the order confirmation by signing and returning the order confirmation to Obrist interior AG. Modifications made by Customer after its execution of the order confirmation shall be notified by Obrist interior AG to Customer. Modifications shall be deemed accepted by the Customer absent Customer's written reaction to Obrist interior AG's notification thereof within ten (10) days from receipt of the notification.

5. ORDERING AND PRODUCTION

5.1 SCOPE OF PERFORMANCE

The scope of performance shall be based on the order confirmation.

5.2 DATES OF PERFORMANCE

- ¹ Delivery Dates shall be determined in accordance with the order confirmation. If an order change requires an adjustment of the deadline set forth in the order confirmation, if a planned delivery date can not be met due to construction delays on site, or if a Customer has not paid on time in accordance with paragraph 6.2 below, Obrist interior AG shall be entitled to a reasonable deadline extension to deliver its own performance.
- ² In addition, Obrist interior AG shall be entitled to an extension of the deadlines agreed upon, in case a delayed performance is not due to Obrist interior AG's fault and provided it has taken the required and reasonable additional measures to expedite its performance. Such events, not constituting Obrist interior AG's fault include but are not limited to cases of force majeure, disturbances in industrial peace, labour shortage due to general market changes, disturbances in delivery, transportation interruptions or transgression of local conditions (e.g. concerning moisture).

- ³ The Customer shall reimburse to Obrist interior AG additional costs due to delays in performance which are not Obrist interior AG's fault (cancellation fees, transportation expenses, costs of other inconveniences, et cetera).

6. PRICE- & PAYMENT CONDITIONS

6.1 PRICES

- ¹ The prices shall be based on the respective order confirmation. They do not include Value-Added Tax (VAT), fees, customs duties or other additional costs, charged by the authorities at the place of fulfilment and are subject to subsequent changes of the order confirmation.
- ² To the extent not already specified and included in the order confirmation, the following costs shall be reimbursed separately:
- Surcharges for work considered overtime, night work, or Sunday work of assemblers of Obrist interior AG in case of work performed by Obrist interior AG on-site.
 - Accommodation and food for assemblers of Obrist interior AG in case of on-site installation work.
 - Advance delivery of material.
 - Additional planning work due to design modifications or deviations from the planning fundament on which the order confirmation is based.
 - Unloading of goods.
 - Dismantling and disposal of the existing installation at the place of fulfilment.
 - Disposal of the generated waste.
 - Expenses for unplanned interim storage of goods and containers which occurred due to delays which are not Obrist interior AG's fault (costs of default of acceptance).
 - Charges for imports and import taxes.
 - Transportation and insurance cost in case the agreed place of fulfilment deviates from the final place of destination.
 - Safety equipment and its installation.
 - Consultations with authorities (e.g. concerning escape routes, fire compartments, light apertures, et cetera.).
 - Approval by authorities for assemblers of Obrist interior AG.
 - Unless otherwise agreed, the construction management and its support. Adaptations of linings on floors and ceilings.
 - Power connections and the installation of the lightning for the delivered Products unless it is already included in the specifications.
 - Costs related to additional expenditures which go beyond the scope of performance as described in the order confirmation.

6.2 PAYMENT CONDITIONS

- ¹ Unless otherwise stated in the order confirmation, instalments shall be due as follows:
- 40% of the contractual amount upon receipt of the order confirmation
 - 30% of the contractual amount prior to the start of production
 - 30% of the contractual amount prior to the shipment of the Products
- ² Checks are not accepted as means of payment. Possible transfer charges shall be entirely paid by the Customer. Customer shall not be released from meeting a payment deadline by invoking claims resulting from a possible defect. Payments not made pursuant to the agreement terms are subject to a default interest of 5% on the outstanding amount.

7. SECURITIES

7.1 RIGHT OF RETENTION

If the Customer is in payment default or if a substantial deterioration of the Customer's economic situation should occur, Obrist interior AG shall be entitled to withhold performance or to refrain from fulfilling its obligations till such time as the compensation for Obrist interior AG's contractual performance has been paid or secured.

7.2 RIGHT OF WITHDRAWAL

In case Obrist interior AG, upon its request, has not been paid or secured for its contractual performance within a reasonable time period, it shall be entitled to withdraw from the contract, notwithstanding its right to be fully indemnified.

7.3 RESERVATION OF TITLE

Until the final invoice is paid in full, the Products shall remain Obrist interior AG's property. An entry in the relevant retention of title register shall remain reserved.

8. TRANSPORT UND UNLOADING

8.1 TRANSPORT

The responsibility for transport, the payment of costs, the transfer of benefits and risks, insurances, et cetera of the Products to be delivered shall be determined in accordance with the Incoterms-provisions (version 2010) as specified in the order confirmation.

8.2 OPENING UND UNLOADING

Obrist interior AG shall open the transportation container (container, lorry, boxes, et cetera) and remove the sealing in particular. Exceptions hereto shall require the prior written approval of Obrist interior AG. In such case, the Customer shall define the applicable procedure with Obrist interior AG in writing. In case the seal is being removed without the prior written consent of Obrist interior AG, the warranties provided by Obrist interior AG are being forfeited with immediate effect. The unloading of the containers shall be carried out by the Customer. It shall be Customer's responsibility to deploy an appropriate number of people on site and to provide appropriate equipment for unloading the delivered Products (forklift).

9. CONSTRUCTION ASSEMBLY

9.1 IN GENERAL

Unless otherwise agreed, the Customer shall be responsible for the organisation, the performance and the costs of the on-site assembling. It shall be Customer's responsibility to retain qualified and experienced specialists.

9.2 INSTALLATION BY OBRIST INTERIOR AG

- ¹ In case of a corresponding agreement, the assembling of the delivered Products shall be carried out by Obrist interior AG.
- ² In such case, the following terms shall apply:
 - Customer shall be responsible for organising appropriate accommodation (1 room/assembler, 3-stars standard) and meals for the assemblers and he/she shall bear the corresponding costs.
 - In cases of unanticipated work interruptions, which are caused by the Customer or for which it is responsible, Customer shall bear the additional costs for travel time as well as additional travel costs and additional costs of logistics.
 - Customer shall bear the additional costs for surcharges due to applicable law or contractual provisions, deriving from work considered overtime, night work or Sunday work. Engagements taking place outside normal working hours (6 am to 8 pm local time) shall be compensated with an extra compensation charge of one hundred percent (100%).
 - Customer shall bear the costs of adjustment work which derives from deviations between the cubic capacity provided by him/her and the actual measures on site as well as in cases of dimensional deviations as a result of deformed walls, murals or any other facility parts. Obrist interior AG shall immediately notify such findings to the Customer in writing.
 - Customer shall bear additional costs due to aggravating circumstances during installation, which could not have been reasonably foreseen by the time the offer was made. Obrist interior AG shall immediately notify such findings to the Customer in writing.
 - Customer shall bear the costs to cover construction components as a result of inadequate storage facilities during the installation phase.
 - Customer shall be responsible for object-related investigations and consultations with authorities and to gather information from principal such as information concerning escape routes, fire compartments, light apertures et cetera.
 - Customer shall be responsible for the determination of the moisture content at the construction site. The moisture content shall meet the applicable SIA standards. The Customer shall immediately inform Obrist interior AG about its findings in writing.

- Customer shall sufficiently prepare the floor coverings and walls at the construction site for the installation.
- Obrist interior AG may assume that the electronic connections and the distribution boxes on site are appropriate for the new installations and that no amendments or capacity adjustments are necessary.
- Unless otherwise agreed, Customer shall be responsible for the construction management and -coordination.
- Customer shall be responsible for the general construction site safety and the cleaning.
- Customer shall bear all consequences of on-site delays due to delayed completion of preparatory or ancillary work.

10. ACCEPTANCE

The Products supplied shall be deemed to be delivered at the time of acceptance. As of such time, the warranty period for work and material shall start. The acceptance shall take place at the time of arrival of the Products at the agreed place of fulfilment or, in case Obrist interior AG is performing the assembling, after the completion of the work to be performed by Obrist interior AG. The acceptance protocol shall be signed by the Customer and Obrist interior AG. In case Obrist interior AG is being represented, the representative shall sign the protocol. The protocol shall be immediately submitted to Obrist interior AG. The delivered Products shall be deemed to be accepted notwithstanding Customer's failure to sign the acceptance protocol. Should no acceptance has taken place within thirty (30) days following the delivery of the Products or the completion of the assembling by Obrist interior AG, the last fulfilment action carried out by Obrist interior AG shall be considered as acceptance.

11. WARRANTY UND LIABILITY

11.1 IN GENERAL

- ¹ Obrist interior AG warrants that all goods and services are properly being produced or performed in accordance with the order confirmation. Defects shall be notified by Customer to Obrist interior AG in writing without delay after their discovery during the warranty period. Any liability for indirect or consequential damages is being excluded to the extent permitted by law.
- ² The warranty period granted by Obrist interior AG to Customer for workmanship and Product manufacturing shall be one **(1) year** which period shall start upon acceptance.

11.2 VISUAL DEFECTS AND DIFFERENCES IN COLOUR AND STRUCTURE

- ¹ The Customer shall report any visual defects (e.g. scratches) upon acceptance. Reporting of any such defects at a later stage is excluded.
- ² Obrist interior AG shall not be liable for differences in colour of the Products supplied from samples submitted to Customer, as well as for differences between various natural products (wood structure, stone, et cetera).
- ³ Light flux and power of LED_modules/light sources shall have a tolerance of +/- 10% of the nominal value. Values lying within this tolerance shall not constitute a defect. The perception of the light colour and the luminosity can differ depending on the location.

11.3 INACCURATE CONSTRUCTION DIMENSIONS

Obrist interior AG shall only be liable for inaccurate cubic capacities if it was Obrist interior AG's responsibility to take measurements on site. Obrist interior AG shall not be liable for cubic capacities and deviations to the produced Products respectively, measures had been provided by the Customer.

11.4 UNLOADING, UNPACKING AND INSTALLATION

Obrist interior AG shall not be liable for damages which occurred during unloading and unpacking of the delivered Products. Moreover, Obrist interior AG shall not be liable for damages which occurred during an installation carried out by the Customer or by any third parties engaged by the Customer.

11.5 ELECTRICAL DEVICES

For electrical devices such as light, illuminants, et cetera, Obrist interior AG only provides a warranty corresponding to the warranty terms of supplier. Upon request of Customer, Obrist interior AG shall assign existing warranty claims against the supplier or manufacturer to Customer.

11.6. IMPROPER HANDLING AND USE

The warranty shall be excluded for any defects or damages resulting from improper handling or use by the Customer.

12. DATA PROTECTION

In connection with the provision of services [and/or sale of products] to the customer, Obrist interior AG may collect personal data itself, obtain it from third parties, store it, process it and pass it on to third parties, subject to compliance with applicable data protection standards at all times.

If permitted by law, or if there are overriding interests on the part of Obrist interior AG, or if there is customer consent, Obrist interior AG may process the collected personal data for the following purposes:

- a) for the verification of prerequisites for the conclusion of a contract;
- b) to fulfil contractual obligations towards the customer;
- c) to maintain, develop and preserve the customer relationship;
- d) to individualise services or provide personalised content, e.g. by means of research into demographics, user behaviour and user interests;
- e) for address validation.
- f) to prevent unlawful use of services (in particular to prevent fraud when the contract is concluded and during the term of the contract);
- g) for invoicing, for collection purposes and for creditworthiness checks;
- h) for advertising, designing and further developing products of Obrist interior AG;

Obrist interior AG may engage third parties in Switzerland and abroad for data processing. If the customer purchases third-party services from Obrist interior AG, Obrist interior AG may pass on to the third party for processing those customer data that it requires to fulfil its contractual obligations towards the customer.

If Obrist interior AG engages third parties from Switzerland or abroad, they are contractually obliged to comply with the measures required under the applicable data protection law. Further information regarding the use of personal data can be found in the data protection declaration under https://www.obrist-interior.ch/fileadmin/user_upload/PDF/Datenschutz-2023/20230714_Dataprotection_en_OBI.pdf.

12. ADVERTISEMENT

Unless otherwise agreed, for the purpose of advertising and information, Obrist interior AG shall be permitted to refer to works carried out for the Customer.

13. APPLICABLE LAW AND JURISDICTION

These GTC are governed by the laws of Switzerland. Subject to deviating mandatory places of jurisdiction as indicated by Swiss Federal Law, place of jurisdiction to settle any claim or dispute which might arise out of or in connection with an order or these GTC shall be Lucerne.